



Florida Mals Property Rentals

Terms & Conditions Applicable to clients booking directly with Floridamals Property Rentals Ltd

DEPOSIT:

\$175 / £100.00 pw is required for each week booked.
This is non refundable/non transferable in the event of cancellation.

BALANCE:

The balance is due two calendar months before departure date.

SECURITY DEPOSIT:

\$300 / £150 will be requested along with your balance to be refunded within 7 days of returning home.

CANCELLATION CHARGES:

We must be notified in writing as soon as possible in the event of cancellation. Should you cancel your booking the following conditions will apply:

More than two calendar months – deposit forfeited.

Between one and two calendar months before departure – 50% of total cost forfeited.

Less than 28 days before departure – 100% of total cost forfeited

We reserve the right to cancel your booking if the balance is not paid by the due date (Cancellation charges still apply).

AMENDMENTS:

Alterations to confirmed booking can be made at Floridamals discretion and the client's request – an administration fee of \$40 / £25 per change will be charged. Please confirm changes in writing. The administration fee will be added to your invoice.

ACCOMMODATION:

The villa you choose will be the accommodation for your vacation. If at anytime we have to change your accommodation before departure due to reasons beyond our control you will be notified before departure. No compensation will be paid in the event we have to change your accommodation or in the event you decide to cancel your booking because you are not satisfied with the alternative offered. Should circumstances beyond our control require us to cancel a booking the client will receive a full refund of all monies paid to date with no liability accepted or compensation paid.

Only the persons named on the booking form are allowed to stay in the house.

Floridamals Property Rentals are responsible for any equipment/appliances in or around your vacation home during your stay, should you develop a problem we will endeavor to rectify this as soon as is practicable.

EQUIPMENT RENTAL:

Golf club hire must be ordered at time of booking and is subject to availability.

POOL HEAT/JACUZZI USE:

If required this must be ORDERED at time of booking and paid for within final balance – if applicable. In the event pool heat/Jacuzzi is requested and paid for, it is ordered at your own risk. We do not imply and we cannot guarantee the temperature of any heated pool/Jacuzzi as this will vary according to several factors, the main one being the prevailing weather conditions. In the event of pool heater breakdown, Floridamals / Westridge Management's liability will be limited to refunding the pool heat money paid by the guest for the number of proven days the heater is out of action, No other action will be taken or compensation paid.

LIABILITY:

During your stay, Floridamals, its representative(s), or agents do not accept any liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused.

Please bear in mind that your villa will be situated on a development which consists of both residential and vacation homes. Therefore Floridamals, its representative(s), or agents, cannot be held responsible for any ongoing construction, alterations to existing houses or any noise or nuisance as a result thereof on or around the housing development.

Each home has a swimming pool. Floridamals, it's representative(s), or agents do not accept liability for injury or death howsoever caused as a result of use of the pool or surrounding areas.

FORCE MAJEURE:

Floridamals, it's representative(s), or agents cannot accept, be responsible for or be liable in respect of loss, damage or changes caused by force majeure (e.g, strikes, floods, terrorist activities, closure of airports, weather conditions or other events beyond our control).

COMPLAINT PROCEDURE:

In the unlikely event of a complaint, please contact the local management company within 24 hours, who will do their best to assist and rectify the matter as soon as is practically possible.

If you have a complaint and the matter is not resolved, you must notify Floridamals Property Rentals immediately and forward your complaint in writing within 7 days. Failure to follow these procedures will invalidate any complaint. Floridamals Property Rentals will not enter in to any correspondence for any circumstances not brought to the local management company's attention during your stay.

SECURITY CAMERA'S

All our Properties are protected by External Security Camera's, Floridamals allows for the disconnection of the Camera protecting the pool area by the Management Company on or prior to your arrival, you need to specifically request the disconnection of this Camera.

DISTANCES:

All distances are approximate from our homes. Floridamals accepts no liability if they are not accurate.

INSECTS:

All homes are treated on a regular basis as part of pest and termite control however, as Florida is a tropical state, the presence of insects is inevitable and is no reflection on the cleanliness of the villa and is no cause for complaint. To minimize their presence inside the villa please ensure all windows and doors are kept closed when not in use.

INSURANCE:

It is advisable that cancellation insurance is contained within your travel insurance.

ACCEPTANCE:

Floridamals Property Rentals reserves the right to refuse acceptance of any booking at any time at its discretion without having to give reason.

CHANGES TO TERMS AND CONDITIONS OF BOOKING:

If for any reason the Terms and Conditions of Booking change between the party leader signing and your departure date, a copy of the amended Terms will be sent to you. Upon signing the Terms enclosed, you automatically agree to any changes.

I/We have read and understood and I/We agree to accept and abide by Floridamals Property Rentals terms and conditions of booking as detailed on behalf of all persons for whom the booking is made and I/We confirm that I/We are authorized to act on their behalf.

I/We enclose our deposit/full payment of made payable via Paypal on www.floridamals.com or by cheque to:

Floridamals Property Rentals, Foxcroft, Rosecroft, Perry, Huntingdon, Cambridgeshire England PE28 0BZ

Signed..... Please print name..... Date:

You may fax this back to : 01144 1480 819 137 or 01144 1480 810 618

or WESTRIDGE MANAGEMENT INC Fax: 001 863 424 4042